

# Privacy Policy

**Effective Date: [21-08-2025]**

NavimeX IT Solutions India Private Limited (“we,” “our,” or “us”) respects your privacy and is committed to protecting the personal data of our clients, users, and visitors. This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

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## 1. Information We Collect

We may collect and process the following types of information:

### a. Personal Information

- Name
- Email address
- Phone number
- Business/company information
- Billing or payment details

### b. Usage Data

- IP address
- Browser type
- Pages visited
- Time and date of visit
- Referring website addresses

### c. Client Data

In the course of providing services, we may collect technical or business data shared by clients related to projects.

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## 2. How We Use Your Information

We use your information for the following purposes:

- To provide our IT and consulting services
- To communicate with you about your projects or inquiries
- For billing and administrative purposes
- To improve website functionality and user experience
- To comply with legal obligations

### 3. Sharing of Information

We do **not** sell, trade, or rent your personal information. However, we may share data with:

- Trusted third-party service providers (e.g., hosting providers, payment processors)
- Legal or regulatory authorities when required by law
- Internal team members for operational purposes

All third-party service providers are required to maintain the confidentiality of your information.

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### 4. Data Retention

We retain your personal data only for as long as necessary to fulfill the purposes we collected it for, including satisfying legal, accounting, or reporting requirements.

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### 5. Data Security

We implement appropriate security measures to protect your data from unauthorized access, alteration, disclosure, or destruction. These measures include:

- Secure servers and firewalls
- Encrypted storage and transfer of data
- Access control and authentication protocols

However, no method of transmission over the Internet is 100% secure. While we strive to use acceptable means to protect your data, we cannot guarantee its absolute security.

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### 6. Cookies and Tracking

We may use cookies or similar technologies to enhance your experience on our website. Cookies help us understand user behavior and improve our website performance.

You may choose to disable cookies through your browser settings, but this may affect your user experience.

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### 7. Your Rights

Depending on your jurisdiction, you may have the right to:

- Access the data we hold about you
- Correct or update any inaccurate data
- Request deletion of your data
- Withdraw consent for data processing
- Lodge a complaint with a data protection authority

To exercise any of these rights, please contact us at [contact@navimexitsolutions.com](mailto:contact@navimexitsolutions.com).

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## 8. Children's Privacy

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children.

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## 9. Changes to This Policy

We reserve the right to update or modify this Privacy Policy at any time. Any changes will be posted on this page with an updated effective date.

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## 10. Contact Us

If you have any questions about this Privacy Policy or our data handling practices, please contact us at:

**Email:** [contact@navimexitsolutions.com](mailto:contact@navimexitsolutions.com)

**Website:** [www.navimexitsolutions.com](http://www.navimexitsolutions.com)